

FREQUENTLY ASKED QUESTIONS ABOUT FREE AND REDUCED PRICE MEALS

Children need healthy meals to learn. **Provo City School District** offers healthy meals every school day. Breakfast is **\$1.50 (K-12)**; lunch costs **\$2.00 (\$2.25 at Middle & High Schools)**. Reduced price is **\$.30** for breakfast and **\$.40** for lunch. **Your children may qualify for free meals or for reduced price meals.** This packet includes an application for free or reduced price meal benefits, and a set of detailed instructions. Below are some common questions and answers to help you with the application process.

1. WHO CAN GET FREE OR REDUCED PRICE MEALS?

- All children in households receiving benefits from **SNAP, FDPIR** or **TANF/FEP**, are eligible for free meals.
- State Foster children that are under the legal responsibility of a foster care agency or court are eligible for free meals.
- Children participating in their school's Head Start program are eligible for free meals.
- Children who meet the definition of homeless, runaway, or migrant are eligible for free meals.
- Children may receive free or reduced price meals if your household's income is within the limits on the Federal Income Eligibility Guidelines. Your children may qualify for free or reduced price meals if your household income falls at or below the limits listed by the USDA.

To see if your income qualifies you for the Free/Reduced Meals Program, please go to the following link or use the QR Code:

<https://www.fns.usda.gov/school-meals/income-eligibility-guidelines>



2. **HOW DO I KNOW IF MY CHILDREN QUALIFY AS HOMELESS, MIGRANT, OR RUNAWAY?** Do the members of your household lack a permanent address? Are you staying together in a shelter, hotel, or other temporary housing arrangement? Does your family relocate on a seasonal basis? Are any children living with you who have chosen to leave their prior family or household? If you believe children in your household meet these descriptions and haven't been told your children will get free meals, please call or e-mail **Liz Robles at 801.374.4838 or lizm@provo.edu**
3. **DO I NEED TO FILL OUT AN APPLICATION FOR EACH CHILD?** No. Use one *Free and Reduced Price Meals Application* for all children in your household. We cannot approve an application that is not complete, so be sure to fill out all required information. Return the completed application to: **Provo City School District – Child Nutrition, 280 West 940 North, Provo, UT, 84604**
4. **SHOULD I FILL OUT AN APPLICATION IF I RECEIVED A LETTER THIS YEAR SAYING MY CHILDREN ARE ALREADY APPROVED FOR FREE MEALS?** No, but please read the letter you got carefully and follow the instructions. If any children in your household were missing from your eligibility notification, contact **Grant Brummer at 801.374.4866 or grantb@provo.edu** immediately.
5. **CAN I APPLY ONLINE?** Yes! You are encouraged to complete an online application instead of a paper application if you are able. The online application has the same requirements and will ask you for the same information as the paper application. Visit **www.schoollunchapp.com** to begin or to learn more about the online application process. Contact **Grant Brummer at 801.374.4866 or grantb@provo.edu** if you have any questions about the online application.

6. MY CHILD'S APPLICATION WAS APPROVED LAST YEAR. DO I NEED TO FILL OUT A NEW ONE? **YES!** Your child's application is only good for last year and for the first few days of this year, through **9/27/17**. You must send in a new application unless an official told you that your child is eligible for the new school year. If you do not send in a new application that is approved by the center/school or you have not been notified that your child is eligible for free meals, your child will be charged the full price for meals.
7. I GET WIC. CAN MY CHILDREN GET FREE MEALS? Children in households participating in WIC may be eligible for free or reduced price meals. Please send in an application.
8. WILL THE INFORMATION I GIVE BE CHECKED? Yes. We may also ask you to send written proof of the household income you report.
9. IF I DON'T QUALIFY NOW, MAY I APPLY LATER? Yes, you may apply at any time during the current year. For example, children with a parent or guardian who becomes unemployed may become eligible for free and reduced price meals if the household income drops below the income limit.
10. WHAT IF I DISAGREE WITH THE DISTRICT'S DECISION ABOUT MY APPLICATION? You should talk to district/school officials. You also may ask for a hearing by calling or writing to: **Stefanie Bryant, Business Administrator, at 801.374.4848, or stefb@provo.edu**
11. MAY I APPLY IF SOMEONE IN MY HOUSEHOLD IS NOT A U.S. CITIZEN? Yes. You, your children, or other household members do not have to be U.S. citizens to apply for free or reduced price meals. The same applies for non-U.S. Residents.
12. WHAT IF MY INCOME IS NOT ALWAYS THE SAME? List the amount that you normally receive. For example, if you normally make \$1000 each month, but you missed some work last month and only made \$900, put down that you made \$1000 per month. If you normally get overtime, include it, but do not include it if you only work overtime sometimes. If you have lost a job or had your hours or wages reduced, use your current income.
13. WHAT IF SOME HOUSEHOLD MEMBERS HAVE NO INCOME TO REPORT? Household members may not receive some types of income we ask you to report on the application, or may not receive income at all. Whenever this happens, please write a 0 in the field. However, if any income fields are left empty or blank, those will also be counted as zeroes. Please be careful when leaving income fields blank, as we will assume you meant to do so.
14. WE ARE IN THE MILITARY. DO WE REPORT OUR INCOME DIFFERENTLY? Your basic pay and cash bonuses must be reported as income. If you get any cash value allowances for off-base housing, food, or clothing, it must also be included as income. However, if your housing is part of the Military Housing Privatization Initiative, do not include your housing allowance as income. Any additional combat pay resulting from deployment is also excluded from income.
15. WHAT IF THERE ISN'T ENOUGH SPACE ON THE APPLICATION FOR MY FAMILY? List any additional household members on a separate piece of paper, and attach it to your application.
16. MY FAMILY NEEDS MORE HELP. ARE THERE OTHER PROGRAMS WE MIGHT APPLY FOR? To find out how to apply for **SNAP** or other assistance benefits, contact your local assistance office or call **Utah Department of Workforce Services at 866.435.7414**
17. MY CHILD HAS CHARGES ON HIS/HER LUNCH ACCOUNT. WILL THEY BE REVERSED IF WE ARE APPROVED FOR FREE MEALS? That depends. If you are approved for free meals, it will only be valid from the date the application was received going forward. Any charges on the lunch account prior to that date are owed in full. Refer to our meal charging policy at <https://www.goo.gl/hCYAv9>
18. I AM SUPPORTING A CHILD ON A RELIGIOUS MISSION, CAN THEY BE INCLUDED ON THE APPLICATION? Yes, but they will only be counted when determining the amount of household members.
19. WHY CAN'T I USE A MEDICAID CASE NUMBER? By law we cannot accept Medicaid unless the State contacts us directly with your case.
If you have other questions or need help, call 801.374.4866 or email grantb@provo.edu.

This application cannot be accepted after May 2019